

# Understanding Your Electric Bill

## Information on side 1 of your bill:

### 1. CONTACT INFORMATION:

Our Customer Service, Pay -By-Phone and Emergency phone numbers, office hours and web address.

### 2. YOUR ACCOUNT INFORMATION:

Your account number, invoice number, bill date for the current bill, as well as the phone number and email we have on file for your account.

### 3. TOTAL AND PAYMENT DUE:


Billing summary of amount or budget due by service including current and past due balances. Bank draft and recurring credit card are indicated if you participate in those programs.

### 4. MESSAGE CENTER:

Read important messages about how to report an outage, products, services, rebate programs, and other notices.

### 5. PAYMENT REMITTANCE STUB:

If you are mailing your payment or bringing it into our office, detach this portion and include it with your payment. The rest of this page can be kept for your records.



Office Hours: Mon - Fri 8 AM - 5 PM  
Phone: (423) 636-6200  
Pay-By-Phone: 866-999-4581  
Emergency Number: (423) 636-6202  
Website: www.gips.net

**1** CUSTOMER NAME: **JOHN DOE**  
**JANE DOE**

Account Number: **123456789**

Bill Date: **05/05/2023**

Phone Number: **(999) 999-9999**

Email on File: **anyone@gips.net**

**Billing Summary** **Cycle 3**

Balance From Last Billing	\$123.36
Payments Received - Thank you!	-\$123.36
Balance Forward	\$0.00
<b>Service Summary</b>	
Electric Charges	\$121.92
<b>Current Charges</b>	<b>\$121.92</b>
<b>Current Amount Due 05/26/2023</b>	<b>\$121.92</b>
If not paid by 05/26/2023 pay	\$121.92

**Total Due**

# \$121.92

Payment Due By: **05/26/2023**


**4** Amount does not reflect payments made after 04/26/2023

**Message Center**

Greenville Light & Power System NEVER charges a payment transaction fee! You have the convenience of using your Debit/Credit card or e-Check to pay by phone or online. Call 1-866-999-4581 or pay online at www.GLPS.net

KEEP *Please do not staple payment.*

SEND



Greenville Energy Authority  
P.O. Box 1690  
Greenville, TN 37744-1690


Bill Date: **05/05/2023**

Account Number: **123456789**

**Current Amount Due 05/26/2023** **\$121.92**

If not paid by 05/26/2023 pay **\$128.02**

PAY YOUR BILL 24/7  
ONLINE: Check or credit/debit card at www.gips.net or download the mobile app.  
PAY-BY-PHONE: 866-999-4581





**5**

Greenville Energy Authority  
P.O. Box 1690  
Greenville, TN 37744-1690

1078 1 AV 0.471 5 1078 C-3

JOHN DOE  
JANE DOE  
123 ANY STREET  
GREENVILLE TN 37743-5835

## Information on side 2 of your bill:

### 1. ELECTRIC SERVICE DESCRIPTION:

Your service address, meter number, service location, and number of days as well as usage for this current billing cycle.

### 2. ELECTRIC GRAPH:

Shows your average electric usage for the past 24 months, as well as average temperatures for the past 12 months.

### 3. CURRENT CHARGES:

Details of the electric usage charges will be listed here. Any credits and customer charges will also be included. Please see the GEA website for descriptions of the charge types.

### 4. ENERGY USAGE COMPARISON:

This helpful chart will show this month's usage, last month's, and the same month last year, along with average daily use, cost, and high and low temperatures

### 5. PROGRAMS/SERVICES AND OTHER WAYS TO PAY YOUR BILL:

Convenient list of programs and services. In addition to the remittance slip, you may pay your bill via these other options.

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**1** Service Address: **123 ANY STREET**

Account: **123456789**

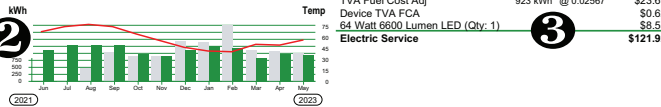
Location #: **12345**

Meter #	Rate	Services	From	To	Days	Readings Previous	Readings Present	Meter Multiplier	kWh Usage
888888888	Residential		04/05/23	05/05/23	30	88931	89854	1	923

**Your energy use over the last 24 months**

Access Charge: 923 kWh @ 0.06789 = \$62.66  
 Energy Charge: 923 kWh @ 0.0050 = \$4.62  
 Residential DCRA: 923 kWh @ 0.02567 = \$23.69  
 TVA Fuel Cost Adj: 923 kWh @ 0.02567 = \$23.69  
 Device TVA FCA: 64 Watt 6600 Lumen LED (Qty: 1) = \$8.55  
 Electric Service: **\$121.92**

**2** **Electric Graph**



**4** **Energy Usage Comparison**

This Month	Last Month	This Month Last Year	Amount Billed Last Year	Avg Daily Use	Avg Daily Cost	Avg Daily High	Avg Daily Low
923 kWh / 30 days	981 kWh / 31 days	999 kWh / 30 days	\$128.42	31 kWh	\$4.06	69°F	44°F

**Current Amount** **\$121.92**

**5** **Programs/Services:**

**PAPERLESS BILLING:** Save time and paper! Sign up on the SmartHub app.


**NO TRANSACTION FEES:** GEA does not charge an additional fee for using e-checks or debit/credit cards.

**AUTOMATIC BANK DRAFT PROGRAM/RECURRING CREDIT CARD:** Electronic funds transfer payment that saves you the trouble of writing a check. Make paying your bill hassle-free.


**OPERATION ROUND UP:** A program to round up your bill to provide funds to help family, friends, or neighbors who need help paying their electric bill. Sign up on SmartHub app or contact customer service.

**NOTICE:** We will never call you to request a payment over the phone or by using gift cards. Please help control the scammers by never giving payment information over the phone unless YOU made the phone call to us.


**Other Ways to Pay Your Bill**




Online bill pay - provides access to your energy account, see payment and usage history, and report/verify outages through SmartHub. Visit www.gips.net to register.



Pay by Phone - Use secure automated phone system to pay your bill by calling 866-999-4581



SmartHub App - Download free app to your smart phone to pay your bill or report outages. Search for SmartHub in your app store.



Office Locations - GEA Office: 110 N. College St Greenville, TN 37743-1690